



SERVICES

TOOL-TEMP®

Your success is our goal

TOOL-TEMP is setting international standards when it comes to reliability and performance. We are constantly optimizing our portfolio to cover the many demands placed on TOOL-TEMP products. Our employees work with expertise and passion to ensure that our customers are successful. An exceptional service is therefore part and parcel of what we offer.



TOOL-TEMP[®]

Long Lasting
Heating and Cooling
Solutions



Based locally. Connected globally

We are a Swiss family business with strong ties to our region. Yet we are also represented worldwide, close to wherever our customers are. We cooperate with expert, reliable and long-standing partners around the globe, who all have in-depth knowledge of our products and the industry. All our partner companies can boast a wide range of services and maintain a large stock of equipment and spare parts.





Personal advice. Customised solutions

We provide our customers worldwide with advice, design solutions and problem solving from a single, local source. This means that our global network of sales staff has to be technically adept, in tune with the needs of our customers and receive regular training.

We work for and with customers on a solution-oriented basis to find the best answers to technical and economic issues. We are fully aware of the major challenges that our customers face in various industrial sectors and pursue active collaboration to overcome these successfully. Get in touch with us; your personal contact partner will be happy to help you!



Laboratory. Precise analyses, cut straight to the point

Water analysis as a prophylactic

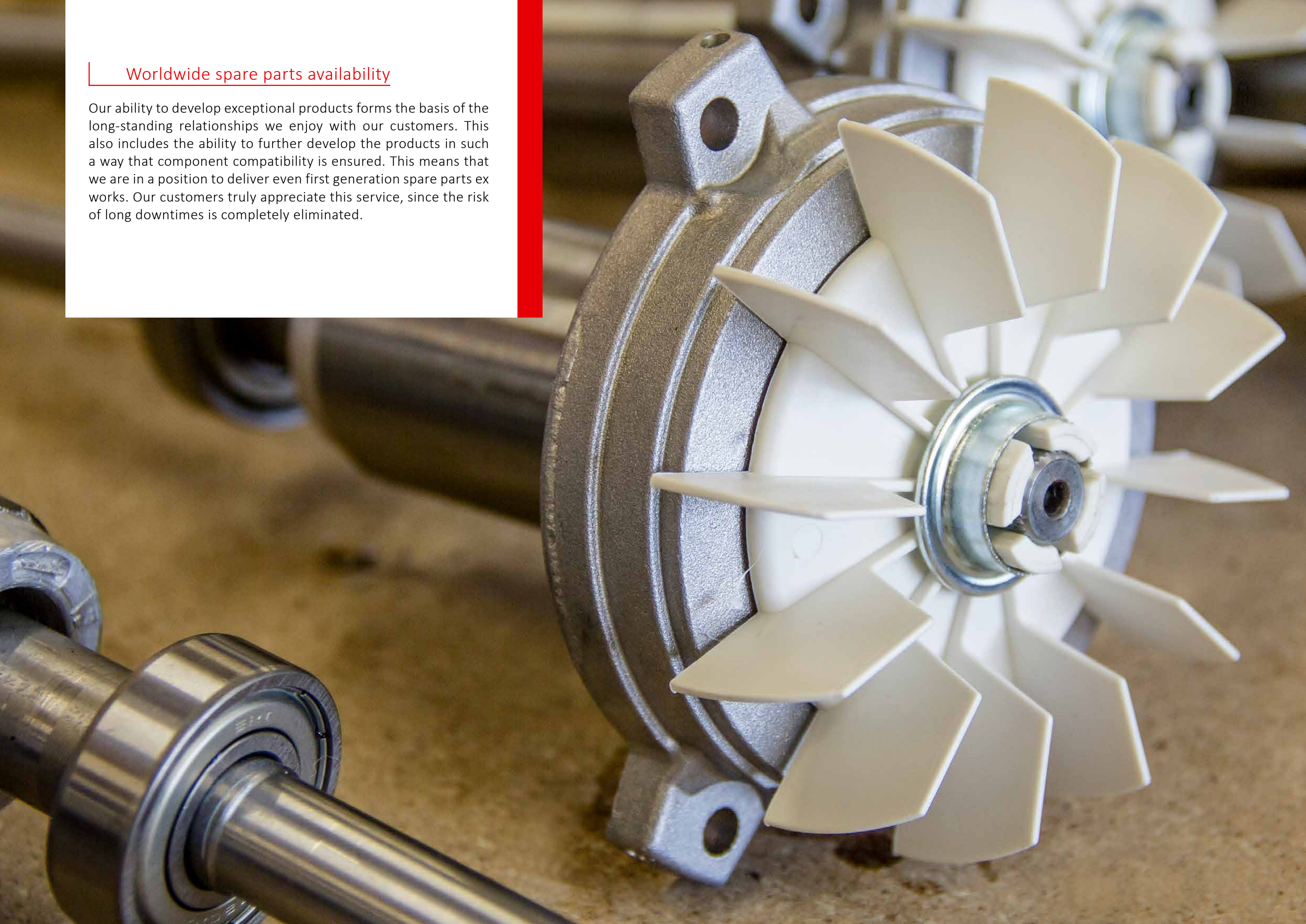
The chemical treatment of water is often essential when using water for industrial processes, such as when operating heating and cooling circuits. Water quality has to be given an enormous amount of attention especially when using pressurized water devices. Dissolved salts, excess chloride content and high copper content can lead to corrosion, calcification or material fatigue. Changes in the water can be identified at an early stage and countermeasures initiated in good time if the water quality is checked regularly. Maintenance work is minimized and significant cost reductions can be achieved as a result. Stable and robust products require constant research on their material properties and quality checks of liquid media. Our laboratory can offer customers water analyses that take into account the problems faced by temperature conditioning units in the water system.

Temperature labs guarantee precision thanks to ITS-90

Accurate temperature control is our main focus as a temperature specialist. We are able to test controlled systems with the highest accuracy in our in-house laboratory, which is compliant with the ITS-90 standard, allowing us to guarantee maximum process reliability. We offer this service to our customers and also calibrate regulators of all generations on request.

Worldwide spare parts availability

Our ability to develop exceptional products forms the basis of the long-standing relationships we enjoy with our customers. This also includes the ability to further develop the products in such a way that component compatibility is ensured. This means that we are in a position to deliver even first generation spare parts ex works. Our customers truly appreciate this service, since the risk of long downtimes is completely eliminated.



Service & repairs

Take advantage of our competent equipment service while you focus fully on your business. We guarantee reliable tests and repairs of all device models and assemblies across the generations. Our experienced service team can extend the service life of your equipment and safeguard your processes.



Service center in Sulgen

- Condition-based maintenance
- Prevention
- Servicing
- Remote service via telephone support
- General overhauls and upgrades



Support throughout the entire life cycle

Our team supports you throughout the entire life cycle of your TOOL-TEMP tempering and cooling units.

From initial contact to commissioning through to the end of their service life. We provide technical support, maintenance, spare parts and repair services straight from the manufacturer. For lasting success and extremely low operating costs.

TOOL-TEMP

Your Partner

Produced in Switzerland - worldwide service

- TOOL-TEMP units are exclusively developed and manufactured in Sulgen Switzerland. This guarantees a high quality of workmanship.
- Over 40 country agents and 14 TOOL-TEMP subsidiaries ensure a reliable and professional distribution and after sale service locally.
- Short reaction times and rapid spare parts supply thanks to large stocks of spares and units.



Safety and reliability

- Constant quality thanks to the in-house development and manufacturing of core-components like pumps, heat exchangers, electro-technical parts, etc.
- Only well-selected high-class materials are used in the manufacturing process.
- Clever safety circuits, acoustic and visual alarms to protect your installation.



Cost efficiency and rapid response

- Manufacturing in house to component level provides a fast time-to-market, even for customised solutions.
- No costly production downtime and repairs thanks to maintenance friendly units.
- Good cost/performance ratio guarantees a fast return on investment.



TOOL-TEMP®

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